



# Driving Digital Transformation with Digital Realty and Console Connect

# Seamless global network expansion

By combining Digital Realty's vast global data centre platform (PlatformDIGITAL®) with Console Connect's Software-Defined Interconnection® platform, businesses gain access to an extensive interconnected data community. This enables flexible scaling across borders, allowing companies to expand operations, connect with partners, customers, and cloud providers worldwide.

By integrating Console Connect into Digital Realty's ServiceFabric™, we've made it easier to activate a Console Connect port at select Digital Realty data centres, giving instant access to Console Connect's on-demand services, including private connections to leading cloud platforms, data centres, and premium internet access.

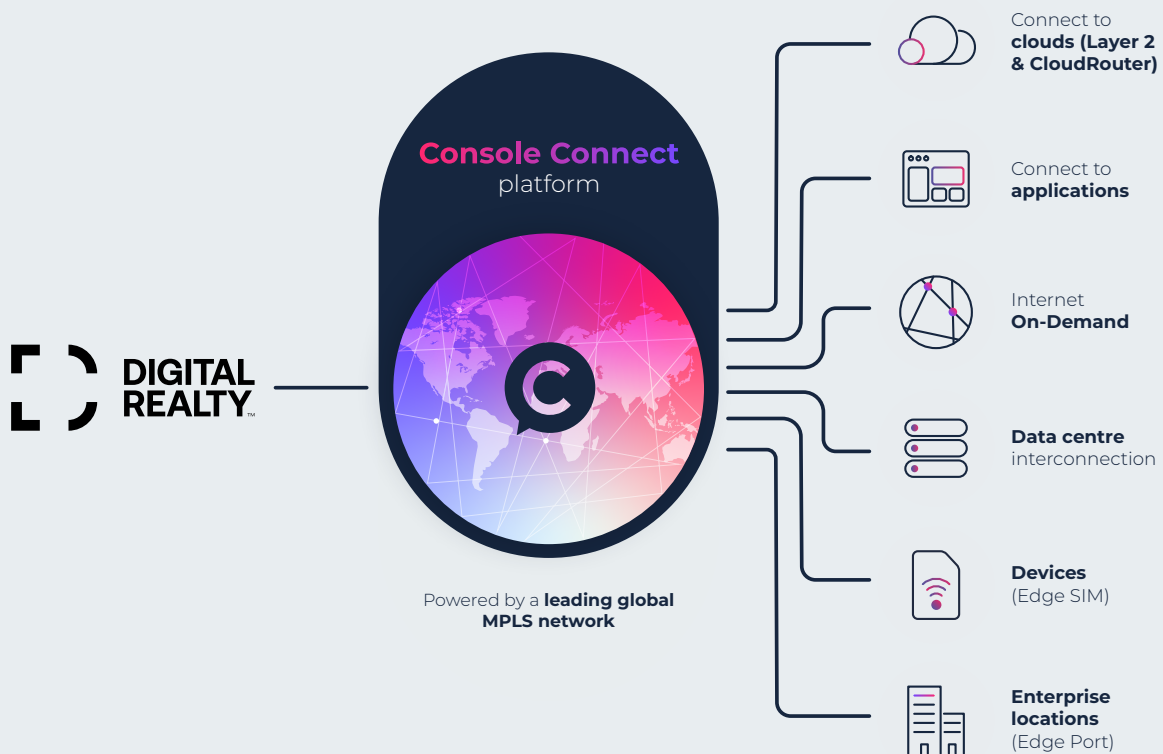
## Benefits

If you are a Digital Realty customer, we've made it easier than ever to access Console Connect's on-demand services.

- Seamless setup and integration: Order a Console Connect Access Port via ServiceFabric™ in a few simple clicks.
- Access multiple services via a single port: From point-to-point Layer 2 services to our industry-leading Internet On-Demand service.
- Extend your ecosystem: Reach more clouds, business partners and data centres via Console Connect's automated high-performance network.
- Reduce costs: The on-demand nature of Console Connect and the flexibility of PlatformDIGITAL® allow businesses to tailor connectivity to meet their needs.
- Peace of mind in delegating to us – Digital Realty and Console Connect are global companies with thousands of skilled employees. We pride ourselves on delivering the highest levels of security, resiliency, and performance so that infrastructure isn't one of your headaches.



# How it works —



## Reach further with Console Connect

It only takes a few minutes to order and activate a port via ServiceFabric™. You are then able to order, price, provision and manage your network connections between:



### Clouds

All the world's leading cloud platforms are available on Console Connect, including AWS, Google Cloud, Microsoft Azure and more.



### Data centres

Extend your network reach to over 1000 Console Connect enabled data centre locations worldwide.



### Office locations

Provision Layer 2 connections between your offices or enterprise locations and your Digital Realty data centre.



### The internet

Premium internet access whenever you need it – delivered across our Tier 1 global network ranked in the top 10 globally.



### Internet Exchanges

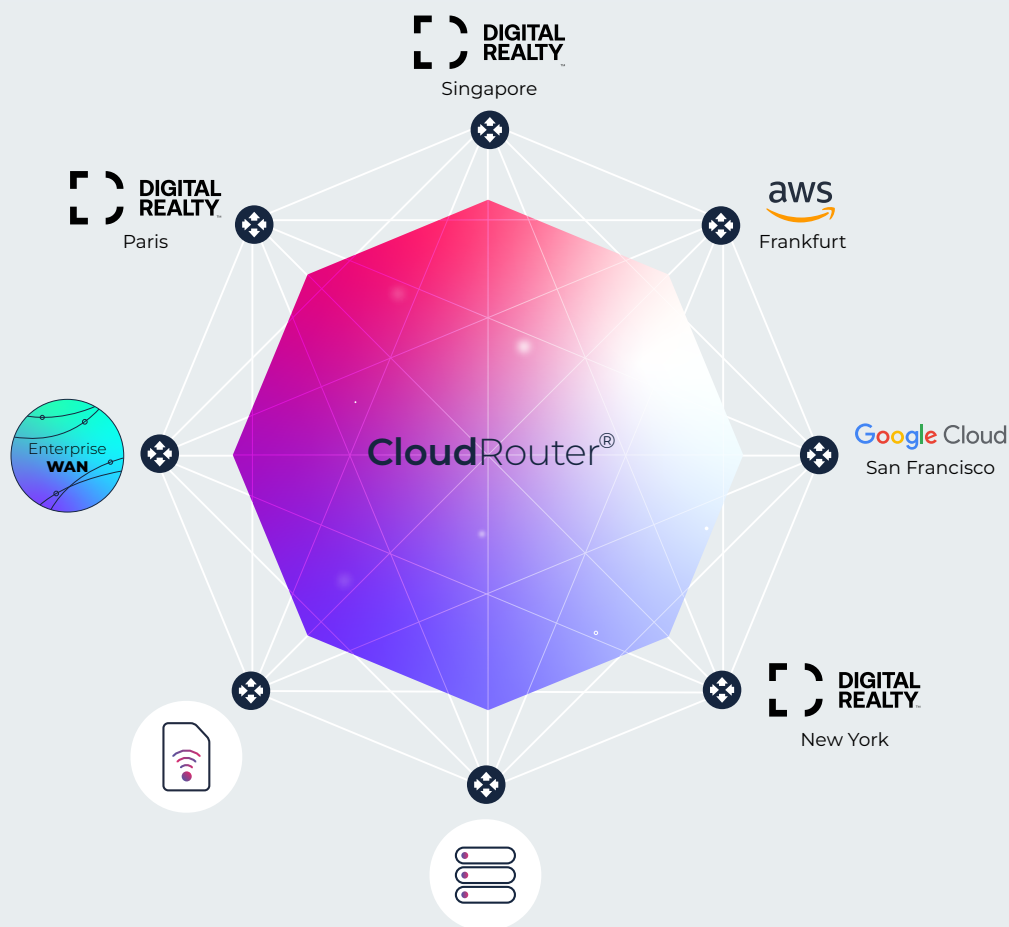
Access remote peering with leading Internet Exchanges via our global high-performance network.

# Secure global IoT connectivity

Securely connect any edge device to your Digital Realty location using Console Connect's Edge SIM, the world's first mobile connectivity solution that bypasses the public internet.

Directly connect your IoT devices to clouds, data centres and office locations worldwide – and manage and monitor your end-to-end IoT connectivity in real-time through a single platform.

Edge SIM is an extension of Console Connect's Layer 3 CloudRouter® service – which is one of a range of on-demand services available via Console Connect and Digital Realty.



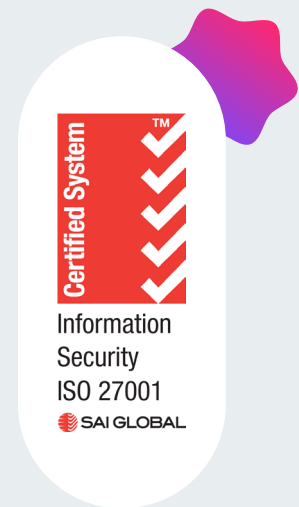
- Dynamically routes traffic between devices and clouds
- Fully integrated with the Console Connect ecosystem, giving you instant direct, private access to leading cloud and SaaS providers
- Choose your class of service and prioritise your most critical data

# Security/SLA's secure by design —

Console Connect's information manages your information security with international best practices by complying and certifying with ISO 27001 standards.

Our Layer 2 and Layer 3 services offer carrier grade SLA's for:

- Jitter
- Packet delivery
- Transit delay
- Availability
- Mean time to restore



## How to order a port:

1. In the Digital Realty ServiceFabric portal go to the menu then **Service Directory**
2. Search for **Console Connect**, click to go to the Console Connect portal
3. Existing customers login, new customers sign up and create a new company
4. Next order a port in the ServiceFabric Data Centre
5. Go to the Menu, **Ports** then **Add new**
6. Search for the Digital Realty ServiceFabric Data Centre
7. When found click on **Order Port**
8. Enter Port name then choose **Port speed**
9. Choose payment method and agree to T&Cs and click on **Order Port**
10. Once fully provisioned your port will be active
11. The service team will send an email that provides the Digital Realty Service keys that are associated with the VLAN range on the port

## How to order your first service:

### Order Internet On Demand (IoD)

1. In the Console Connect portal click on the menu then **Internet On Demand** then **Add new**
2. Select the port that was ordered, click **Next**
3. Select preferred routing method then **Next**
4. Set the name of the Internet On-Demand service
5. Choose Burstable bandwidth and set Committed bandwidth
  - a. NOTE: At the VLAN ID you need to specify a VLAN that is associated with the service key that was sent by email
6. Then configure IP version, BGP authentication, Default route and Duration, click **Next**
7. Choose Public IP address, click **Next**
8. Review order, click **Next**
9. Choose payment method and agree to T&Cs and click **Create New Service**
10. Provisioning is fully automated and will take only moments to complete

### Order your Layer 2 connection

1. Order your Layer 2 connection in the Digital Realty portal
2. In the ServiceFabric portal go to **Menu** then **Service Builder** and click **Create Link**
3. Add the name for your service and select port, in the attachment choose ServiceFabric™
4. Enter Service key that was associated with the VLAN that was provisioned with the Internet on-Demand service
5. From the email, copy and paste the Service key into the Service key field
6. Select speed
7. Final step is to create the link by clicking on **Create Link**
8. Service will now be provisioned

## Availability

Console Connect is currently available in the following locations via ServiceFabric™:

| Country       | City      | ServiceFabric™            |
|---------------|-----------|---------------------------|
| Singapore     | Singapore | ServiceFabric - Singapore |
| Hong Kong     | Hong Kong | ServiceFabric - Hong Kong |
| United States | Atlanta   | ServiceFabric - Atlanta   |
| United States | New York  | ServiceFabric - New York  |
| France        | Paris     | ServiceFabric - Paris     |
| Germany       | Frankfurt | ServiceFabric - Frankfurt |

## Why Console Connect

Console Connect is a leading Network-as-a-Service (NaaS) platform that makes it simple for businesses to securely interconnect clouds, applications, devices, data centres and office locations.

Unlike other NaaS offerings, Console Connect runs on its own underlying global network infrastructure.

This means our customers get access to a best-in-class global private network, with extensive reach to more than 60 countries worldwide. This also means we are able to offer an assured quality of service that is backed by industry-leading SLAs.

Through an intuitive, easy-to-use management portal, customers can order, change and manage their network connections in real-time, with point and click provisioning. Or they can even integrate via API.

We offer simplified, competitive pricing that enables customers to only pay for the bandwidth that they use. And we also make it easy to bundle our on-demand connectivity services with our own managed services and complementary third-party products.

To learn more about Console Connect, please visit [consoleconnect.com](https://consoleconnect.com)

